

Fall 2020 COVID-19 Frequently Asked Questions (As of July 27, 2020)

This page is designed to provide the UDC community with up-to-date information to help navigate the university's response to the evolving COVID-19 pandemic. Students are encouraged to check this page periodically for updates.

- **Will classes be online or in person?**

As the U.S. continues to combat the COVID-19 pandemic, we will continue to offer classes in emergency remote instruction mode. That means most fall classes will be held online. The University is also offering hybrid and in-person instruction where appropriate. Students may view their course instruction modality by August 15, 2020, through their MyUDC portal.

- **When will the fall semester begin and end?**

The start of fall classes has been moved from August 24, 2020, to September 8, 2020. The end-date for the semester will remain December 18, 2020.

- **Are the Community College and Van Ness campuses open?**

Out of an abundance of caution for the University community, all campuses are currently closed to students. Staff and faculty are also working remotely. All students will be informed about the protocol for coming on campus through your UDC email and the MyUDC portal, my.udc.edu.

- **Will new student orientation be conducted in person or virtually?**

Due to the COVID-19 pandemic, orientation will be conducted virtually. Participation is mandatory for all new and readmitted undergraduate students. You will not be able to register for classes until orientation has been completed. Students are encouraged to monitor the orientation web page for updates, <https://www.udc.edu/orientation/>. Additionally, during the week of August 3, 2020, admitted students will receive a communication that includes frequently asked questions about orientation, log-in instructions, and other important information.

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Orientation Window*

Tuesday, August 18, 2020 thru September 3, 2020

Tentative Orientation Agenda

Welcome Message from President Mason
Virtual Campus Tour
Running Your Academic Race
Navigating Your Finances
Firebird Life
Title IX
Cultural Competence
University Resources
Closing and Next Steps

** Orientation will not take two weeks to complete. The orientation window is open for two consecutive weeks to allow flexibility, and for students to complete orientation at their own pace. The total orientation experience is expected to take you between 3.5hrs-4hrs to complete. You do not have to complete orientation in one sitting; you are encouraged to stop and take breaks whenever you deem appropriate. However, be mindful that you will not be permitted to register for classes until you have completed orientation. Therefore, we encourage students to complete orientation as soon as possible.*

- **I would like to check the status of my admission application. Who is my admission counselor?**

Student are encouraged to call (202) 274-6155, or email udcadmissions@udc.edu , and allow the admission team member on duty one to two business days to respond to your inquiry. Alternatively, students may contact their assigned counselor.

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Student Type	Last Name Cluster	Admission Counselor	Contact Information
First Time in College	A-I	Shala Butts	Shala.butts@udc.edu (202) 274-5744
First Time in College	J-R	Idono Gbenro	Idono.gbenro@udc.edu (202) 274-6430
First Time in College	S-Z	Ashley Jones	Ashley.jones18@udc.edu (202) 274-5327
Transfer, Readmit, 2 nd Degree, and Non-Degree	A-M	Shelia McKay	Shelia.McKay@udc.edu (202) 274-6156
Transfer, Readmit, 2 nd Degree, and Non-Degree	N-Z	Andrea Linthicum	Andrea.Linthicum@udc.edu (202) 274-6756

- **How can I submit my financial aid documents and speak with a financial aid counselor?**

Once you are admitted and are granted access to the MyUDC portal, most documents may be uploaded directly by selecting the StudentForms link. Alternatively, documents may be emailed to fadocs@udc.edu or faxed to (202) 274-6060. If you need to speak with a financial aid counselor, please call (202) 274-5157 and leave a voice mail message, and a counselor will return your call within one to two business days. You may also email finaid@udc.edu.

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- **Are tuition and/fees being adjusted due to online format?**

At this time, tuition is not being adjusted. However, the University will be waiving both the Student Center (\$140) and Athletic fees (\$105). The remaining standard fees include activity fee, health services fee, technology fee, career and professional fee, sustainability and the orientation/enrollment fee. Students may still benefit from those fees remotely, and/or the fees support University operations.

- **Will orientation be required, and if so, in what format?**

Orientation will be virtual, and will be held in mid-August. Orientation is required for all incoming undergraduate students. Graduate students may have required orientation with their respective departments.

- **How can I register for classes?**

Once you have completed orientation, submitted your final high school transcript, prior college transcripts (if applicable), and submitted your health form and immunization records, you are ready to register.

The Academic Advising Team will communicate to all students using A.A.C.T (NAVIGATE) by email and text. In addition, each team member has the capacity to SKYPE with students, as well.

Academic Advising Team, **Van Ness Campus**

Academic Advisor	Contact Information	Students Advised
<p>Kenneth Cooper Academic Advisor</p>	<p>Kenneth.Cooper@udc.edu 202-274-5463</p>	<p>Marketing, Finance, Accounting, Management Information Systems, Architecture (BS), Health Education, Nutrition and Dietetics, Urban Sustainability</p>
<p>Jasmine Fleming Academic Advisor</p>	<p>Jasmine.fleming@udc.edu 202-274-5688</p>	<p>Art (BA), Administration of Justice (BA), Digital Media, Early Childhood Education,</p>

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		Elementary Education (BA), English (BA), Human Development, Music (BM), Political Science, Social Work, Special Education, Psychology
Gift Middlebrooks Academic Advisor	Gift.Middlebrooks@udc.edu 202-274-6008	Civil Engineering (BS), Biomedical Engineering, Computer Science, Electrical Engineering, Information Technology, Mechanical Engineering (BS (BA), Biology (BS), Chemistry (BS), Mathematics
Joseph Pinkney Academic Coach	Joseph.Pinkney@udc.edu 202-274-5247	Probation Students
Grady Wright Academic Advisor	Grady.wright@udc.edu 202-274-6079	Non-Degree Seeking Students/Dual Enrollment

Academic Advising Team, Community College

Student Success Specialist	Contact Information	Students Advised
Domina Glenn	domina.glenn@udc.edu 202-274-6721	Education
Maurice Cook	maurice.cook@udc.edu	Corrections Admin., Law Enforcement, Legal Assist.,

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	202-274-6719	Mortuary Science, Nursing, Respiratory Therapy
Daunte Marshall	daunte.marshall@udc.edu 202-274-6501	Liberal Studies Last Name A-J
Renshaw James	renshaw.james@udc.edu 202-274-6267	Liberal Studies Last Name K-Z
Tara McNair	tara.mcnaair@udc.edu 202-274-7294	Admin. Office Mgmt, Aviation Maint. Tech, Business Tech, Fashion Merch., Hospitality Mgmt. Tourism
Dr. Janice Jackson	Janice.jackson1@udc.edu 202-274-6870	Architectural Eng. Tech., Comp. Acct. Tech., Comp. Science Tech., Construc. Mgmt., Music, Graphic Design
Breion Goldsby-Harris (Academic Coach)	breion.goldsbyharris@udc.edu 202-274-6718	SAP Appeals, Probation, DC- Up
Domina Glenn Room 214	domina.glenn@udc.edu 202-274-6721	Education

- **How can I purchase my books from the bookstore if the campus is closed or on-campus visits are limited?**

The University is launching a new program this fall called Follett All-Access. This will allow students to have access to books digitally by the first day of class. A book fee charge of \$34 per credit hour will be assessed to participate in the program. If you wish to opt out, you may do so by September 15, 2020. More information will be communicated

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about this new program through your UDC email address, social media, and the MyUDC portal, my.udc.edu/. Alternatively, students also may purchase books and materials directly from Follett's online store, <https://www.bkstr.com/districtofcolumbiastore/home>.

- **Are health forms and orientation records required, since fall classes will be online?**
Yes, that remains a requirement. Once the University reopens, that will ensure you are cleared to take classes on campus.

- **If classes are online in the fall, may I still participate in the University-sponsored health insurance?**

Yes, that benefit will remain in place for the 2020-2021 school year. Students are automatically assessed the health insurance charge of \$1,353 when they register for fall classes, which will provide insurance coverage for the duration of the school year. No further action is required if you would like to participate. For more information about the plan, please visit <https://www.udc.edu/health-services/student-health-insurance-plan/>.

- **I have my own health insurance. How do I have that fee removed?**

For students who have their own insurance and wish to opt out of the University-sponsored health insurance program, 48hrs after you have registered for classes you may opt out by visiting www.firststudent.com. The deadline to opt out is September 30, 2020.

- **Is University housing open?**

The University will have housing for the fall semester, but is operating under a reduced capacity in order to adhere to CDC guidelines. Typically, there are four to five students per room. For the fall, there will be a two-person cap. Students are encouraged to contact the Office of Residency Life and Off-Campus Housing Services at housing@udc.edu or (202) 274-6360 to confirm availability prior to completing their application and submitting the non-refundable \$150 deposit.

- **Are payment plans available?**

Yes. Recently, the Tuition Management System (TMS) payment plan provider was acquired by a company named Nelnet. The Office of Student Accounts is working with

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the new provider to set up an online portal. We expect the portal to be finalized by mid-August. Once the portal is open, students will be able to access the portal by visiting <https://www.udc.edu/admissions/tuition-fees/> .

- **How do I apply for the DC or Metro tuition rate?**

Students who graduated from an eligible DC or Metro high school in 2020 are automatically eligible to receive the preferential rate with the submission of their final high school transcript. Final high school transcripts must include graduation month, day, and year, be marked official, and be signed by a school official. If you have not submitted your final high school transcript already, please contact your high school right away and ask that your transcript be sent to udctranscores@udc.edu. All other students may review the residency policy by visiting, <http://docs-do-not-link.udc.edu/admissions/UDC-Guidance-for-Student-Residency-Classification-for-Tuition-Purposes-effective-8-1-19.pdf> . Required supporting documents, may be submitted via email to residency@udc.edu.