

## Spring 2021 COVID Frequently Asked Questions (As of November 10, 2020)

This page is designed to provide the UDC community with up-to-date information to help navigate the university's response to the evolving COVID pandemic. Students are encouraged to check this page periodically for updates.

- **Will classes be online or in person?**

As the U.S. continues to combat the COVID pandemic, we will continue to offer classes in emergency remote instruction mode. That means most classes will be held online. The University is also offering hybrid and in-person instruction where appropriate.

- **When will the spring semester begin and end?**

Spring classes begin Monday, January 11, 2021 and end

- **Are the Community College and Van Ness campuses open?**

Out of an abundance of caution for the University community, all campuses are currently closed to students who do not have in person classes. Staff and faculty are also working remotely. Students who have in person classes will be informed of the protocol for coming on campus through their UDC email and the MyUDC portal, my.udc.edu.

- **Will new student orientation be conducted in person or virtually?**

Due to the COVID pandemic, orientation will be conducted virtually. Participation is mandatory for all new and readmitted undergraduate students. You will not be able to register for classes until orientation has been completed. Students are encouraged to monitor the orientation web page for updates, <https://www.udc.edu/orientation/>.

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**Orientation Window\***

Monday, November 16<sup>th</sup> – December 11<sup>th</sup>

**Tentative Orientation Agenda**

Welcome Message from President Mason
Virtual Campus Tour
Running Your Academic Race
Navigating Your Finances
Firebird Life
Title IX
Cultural Competence
University Resources
Closing and Next Steps

*\* The total orientation experience is expected to take you between 3.5hrs-4hrs to complete. You do not have to complete orientation in one sitting; you are encouraged to stop and take breaks whenever you deem appropriate. However, be mindful that you will not be permitted to register for classes until you have completed orientation. Therefore, we encourage students to complete orientation within 3 days.*

- **I would like to check the status of my admission application. Who is my admission counselor?**

Student are encouraged to call (202) 274-6155, or email [udcadmissions@udc.edu](mailto:udcadmissions@udc.edu) , and allow the admission team member on duty one to two business days to respond to your inquiry. Alternatively, students may contact their assigned counselor.

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Student Type	Last Name Cluster	Admission Counselor	Contact Information
First Time in College	A-I	Shala Butts	<a href="mailto:Shala.butts@udc.edu">Shala.butts@udc.edu</a> (202) 274-5744
First Time in College	J-R	Idono Gbenro	<a href="mailto:Idono.gbenro@udc.edu">Idono.gbenro@udc.edu</a> (202) 274-6430
First Time in College	S-Z	Ashley Jones	<a href="mailto:Ashley.jones18@udc.edu">Ashley.jones18@udc.edu</a> (202) 274-5327
Transfer, Readmit, 2 <sup>nd</sup> Degree, and Non-Degree	A-M	Shelia McKay	<a href="mailto:Shelia.McKay@udc.edu">Shelia.McKay@udc.edu</a> (202) 274-6156
Transfer, Readmit, 2 <sup>nd</sup> Degree, and Non-Degree	N-Z	Andrea Linthicum	<a href="mailto:Andrea.Linthicum@udc.edu">Andrea.Linthicum@udc.edu</a> (202) 274-6756

- **How can I submit my financial aid documents and speak with a financial aid counselor?**

Once you are admitted and are granted access to the MyUDC portal, most documents may be uploaded directly by selecting the StudentForms link. Alternatively, documents may be emailed to [fadocs@udc.edu](mailto:fadocs@udc.edu) or faxed to (202) 274-6060. If you need to speak with a financial aid counselor, please call (202) 274-5157 or email [finaid@udc.edu](mailto:finaid@udc.edu).

- **Are tuition and/fees being adjusted due to online format?**

At this time, tuition is not being adjusted. However, the University will be waiving both the Student Center (\$140) and Athletic fees (\$105). The remaining standard fees include activity fee, health services fee, technology fee, career and professional fee, sustainability

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and the orientation/enrollment fee. Students may still benefit from those fees remotely, and/or the fees support University operations.

- **Will orientation be required, and if so, in what format?**  
Orientation will be virtual, and will be held in mid-August. Orientation is required for all incoming undergraduate students. Graduate students may have required orientation with their respective departments.
  
- **How can I register for classes?**

Once you have completed orientation, submitted your final high school transcript, prior college transcripts (if applicable), and submitted your health form and immunization records, you are ready to register.

The Academic Advising Team will communicate to all students using A.A.C.T (NAVIGATE) by email and text. In addition, each team member has the capacity to SKYPE with students, as well.

### Academic Advising Team, **Van Ness Campus**

Academic Advisor	Contact Information	Students Advised
<b>Kenneth Cooper</b>  Academic Advisor	Kenneth.Cooper@udc.edu  <a href="tel:202-274-5463">202-274-5463</a>	<b>Marketing, Finance, Accounting, Management Information Systems, Architecture (BS), Health Education, Nutrition and Dietetics, Urban Sustainability</b>
<b>Jasmine Fleming</b>  Academic Advisor	<a href="mailto:Jasmine.fleming@udc.edu">Jasmine.fleming@udc.edu</a>  <a href="tel:202-274-5688">202-274-5688</a>	<b>Art (BA), Administration of Justice (BA), Digital Media, Early Childhood Education, Elementary Education (BA), English (BA), Human Development, Music (BM), Political Science, Social</b>

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		<b>Work, Special Education, Psychology</b>
<b>Gift Middlebrooks</b> Academic Advisor	Gift.Middlebrooks@udc.edu  202-274-6008	<b>Civil Engineering (BS), Biomedical Engineering, Computer Science, Electrical Engineering, Information Technology, Mechanical Engineering (BS (BA), Biology (BS), Chemistry (BS), Mathematics</b>
<b>Joseph Pinkney</b> Academic Coach	<a href="mailto:Joseph.Pinkney@udc.edu">Joseph.Pinkney@udc.edu</a>  202-274-5247	<b>Probation Students</b>
<b>Grady Wright</b> Academic Advisor	<a href="mailto:Grady.wright@udc.edu">Grady.wright@udc.edu</a>  202-274-6079	<b>Non-Degree Seeking Students/Dual Enrollment</b>

**Academic Advising Team, Community College**

<b>Student Success Specialist</b>	<b>Contact Information</b>	<b>Students Advised</b>
<b>Domina Glenn</b>	<a href="mailto:domina.glenn@udc.edu">domina.glenn@udc.edu</a>  202-274-6721	<b>Education</b>
<b>Maurice Cook</b>	<a href="mailto:maurice.cook@udc.edu">maurice.cook@udc.edu</a>  202-274-6719	<b>Corrections Admin., Law Enforcement, Legal Assist., Mortuary Science, Nursing, Respiratory Therapy</b>
<b>Daunte Marshall</b>	<a href="mailto:daunte.marshall@udc.edu">daunte.marshall@udc.edu</a>	<b>Liberal Studies</b>

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	202-274-6501	<b>Last Name A-J</b>
<b>Renshaw James</b>	renshaw.james@udc.edu 202-274-6267	<b>Liberal Studies</b>  <b>Last Name K-Z</b>
<b>Tara McNair</b>	tara.mcnaire@udc.edu 202-274-7294	<b>Admin. Office Mgmt, Aviation Maint. Tech, Business Tech, Fashion Merch., Hospitality Mgmt. Tourism</b>
<b>Dr. Janice Jackson</b>	Janice.jackson1@udc.edu 202-274-6870	<b>Architectural Eng. Tech., Comp. Acct. Tech., Comp. Science Tech., Construc. Mgmt., Music, Graphic Design</b>
<b>Breion Goldsby-Harris</b>  (Academic Coach)	breion.goldsbyharris@udc.edu 202-274-6718	<b>SAP Appeals, Probation, DC- Up</b>
<b>Domina Glenn</b>  Room 214	domina.glenn@udc.edu 202-274-6721	<b>Education</b>

- **How can I purchase my books from the bookstore if the campus is closed or on-campus visits are limited?**

Effective fall 2020 semester, the University launched a new program called Follett All-Access. This will allow students to have access to digital and hard copy (for books not available in digital format) books by the first day of class. A book fee charge of \$34 per credit hour will be assessed to participate in the program. If you wish to opt out, you may do so by January 19, 2021. More information will be communicated about this new program through your UDC email address, social media, and the MyUDC portal, [my.udc.edu/](http://my.udc.edu/). Students may also purchase supplies and materials directly from Follett's online store, <https://www.bkstr.com/districtofcolumbiastore/home>.

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- **Are health forms and orientation records required, since spring classes will be online?**

Yes, that remains a requirement. Once the University reopens, that will ensure you are cleared to take classes on campus.

- **If classes are online in the spring, may I still participate in the University-sponsored health insurance?**

Yes, that benefit will remain in place for the 2020-2021 school year. Students are automatically assessed the health insurance charge when they register for classes, which will provide insurance coverage for the duration of the school year. No further action is required if you would like to participate. For more information about the plan, please visit <https://www.udc.edu/health-services/student-health-insurance-plan/>.

- **I have my own health insurance. How do I have that fee removed?**

For students who have their own insurance and wish to opt out of the University-sponsored health insurance program, 48hrs after you have registered for classes you may opt out by visiting [www.firststudent.com](http://www.firststudent.com). The deadline to opt out for the spring semester is February 8, 2021.

- **Is University housing open?**

The University will have housing for the spring semester, but is operating under a reduced capacity in order to adhere to CDC guidelines. Typically, there are four to five students per room. For the spring, there will be a two-person cap. Students are encouraged to contact the Office of Residency Life and Off-Campus Housing Services at [housing@udc.edu](mailto:housing@udc.edu) or (202) 274-6360 to confirm availability prior to completing their application and submitting the non-refundable \$150 deposit.

- **Are payment plans available?**

Yes, payment plan enrollment opens November 16<sup>th</sup> [mycollegepaymentplan.com/udc](http://mycollegepaymentplan.com/udc).

- **How do I apply for the DC or Metro tuition rate?**

Students who graduated from an eligible DC or Metro high school in 2020 are automatically eligible to receive the preferential rate with the submission of their final

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high school transcript. Final high school transcripts must include graduation month, day, and year, be marked official, and be signed by a school official. If you have not submitted your final high school transcript already, please contact your high school right away and ask that your transcript be sent to [udctranscores@udc.edu](mailto:udctranscores@udc.edu). All other students may review the residency policy by visiting, <https://www.udc.edu/admissions/admissions/establishing-dc-and-metro-residency/>. Required supporting documents, may be submitted via email to [residency@udc.edu](mailto:residency@udc.edu).