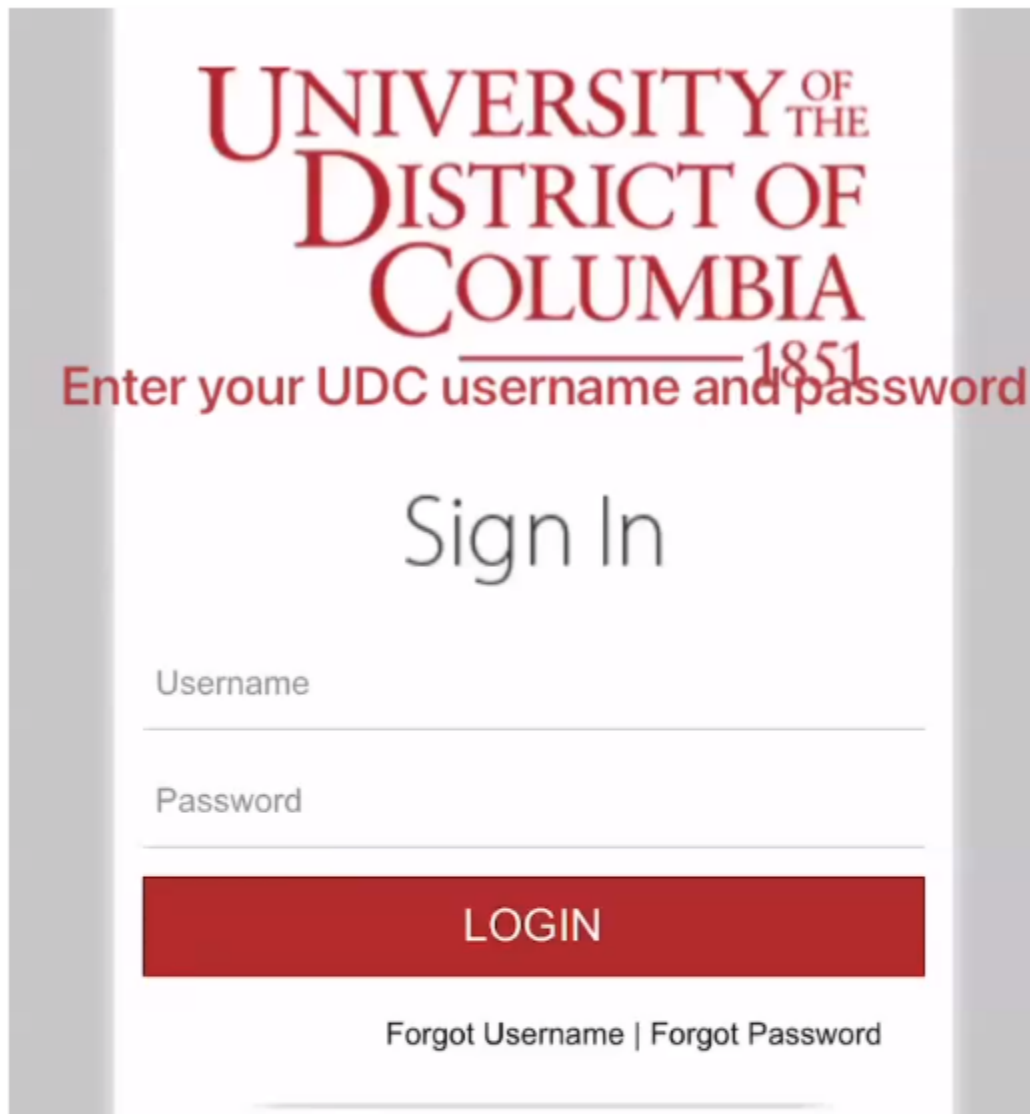


1. First log into my.udc.edu
2. Enter you UDC email and then password



The image shows a login page for the University of the District of Columbia. At the top, the university's name is displayed in a large, red, serif font, with 'UNIVERSITY OF THE' on the first line, 'DISTRICT OF' on the second, and 'COLUMBIA' on the third. Below this, the year '1851' is written in a smaller red font. A red horizontal line separates the year from the text 'Enter your UDC username and password', which is also in red. Below this text, the words 'Sign In' are written in a large, black, sans-serif font. Underneath 'Sign In', there are two input fields. The first is labeled 'Username' in a small, gray, sans-serif font, and the second is labeled 'Password' in the same font. Both labels are positioned to the left of their respective input lines. Below the password field, there is a red rectangular button with the word 'LOGIN' in white, bold, sans-serif capital letters. At the bottom of the page, the text 'Forgot Username | Forgot Password' is written in a small, black, sans-serif font.

UNIVERSITY OF THE
DISTRICT OF
COLUMBIA

1851

Enter your UDC username and password

Sign In


Username

Password

LOGIN


[Forgot Username](#) | [Forgot Password](#)

3. Re-enter your password again



Please re-enter your password

Enter your password again.



Stephan.byam

Sign in

4. Click on the "Phone Recovery" tab

The screenshot displays a mobile application interface for account recovery. At the top, there are three input fields for answers to security questions, each with a question label (Q), an answer label (A), and a toggle icon. The questions are: "What were the last four digits of", "What were the last four digits of", and "What is your mother's maiden r". Below these fields is a red "SUBMIT" button. At the bottom, there are two tabs: "Email Recovery" with an envelope icon and "Phone Recovery" with a phone icon. The "Phone Recovery" tab is highlighted with a red circle.

Q What were the last four digits of

A

Q What were the last four digits of

A

Q What is your mother's maiden r

A

SUBMIT

Email Recovery

Phone Recovery

5. Enter your Phone Number, Carrier and click “Verify”

verified mobile phone number. Select the correct carrier, and use numbers with no special characters and no spaces.

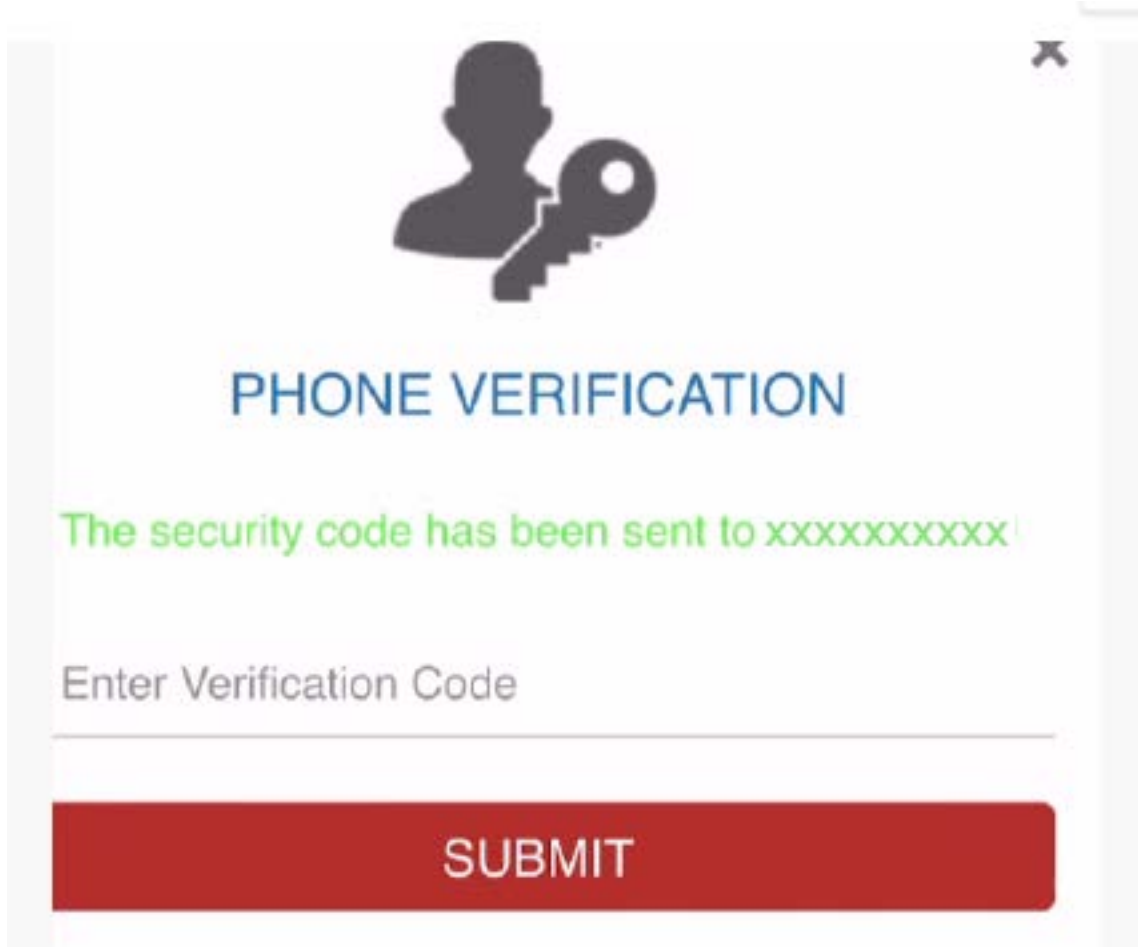
Secondary

Phone Number

--Select Carrier--

VERIFY

6. Enter the code from your phone and click "Submit"



A dialog box titled "PHONE VERIFICATION" with a silhouette of a person holding a key icon. It contains a green message: "The security code has been sent to xxxxxxxxxxxx". Below this is a text input field labeled "Enter Verification Code" and a red "SUBMIT" button.

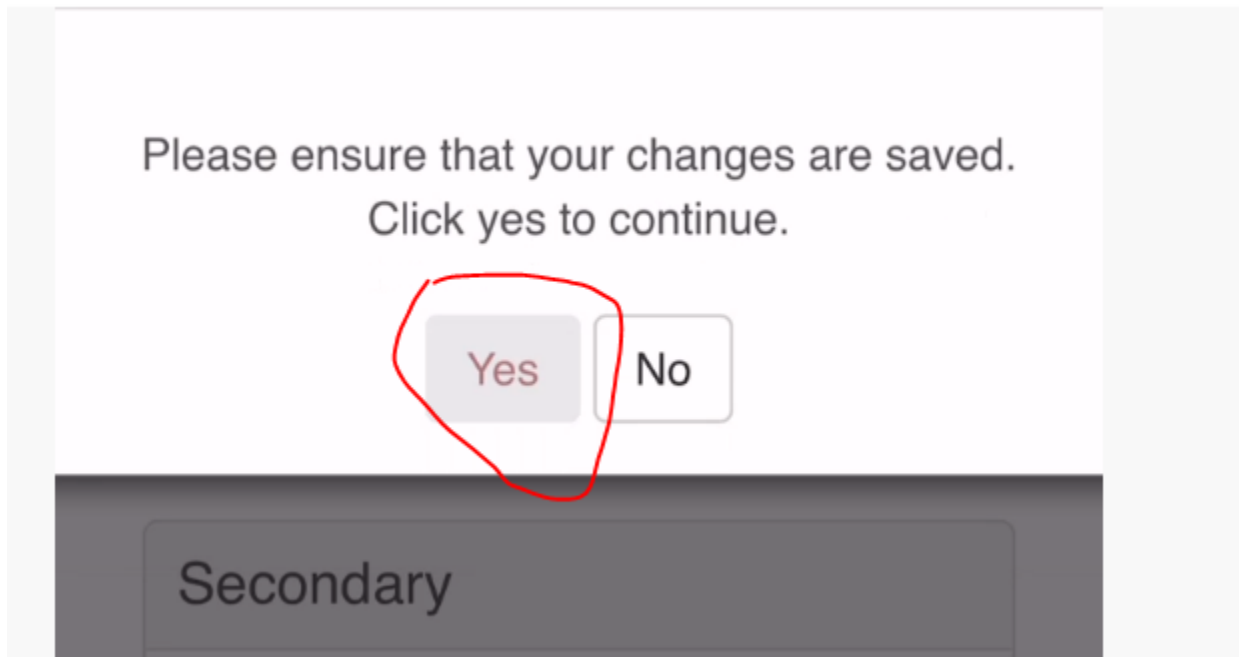
PHONE VERIFICATION

The security code has been sent to xxxxxxxxxxxx

Enter Verification Code

SUBMIT

7. Click Yes to Continue



A confirmation dialog box with the text: "Please ensure that your changes are saved. Click yes to continue." It features two buttons: "Yes" and "No". The "Yes" button is highlighted with a red circle. At the bottom, there is a dark grey bar with the word "Secondary" in white.

Please ensure that your changes are saved.
Click yes to continue.

Yes No

Secondary