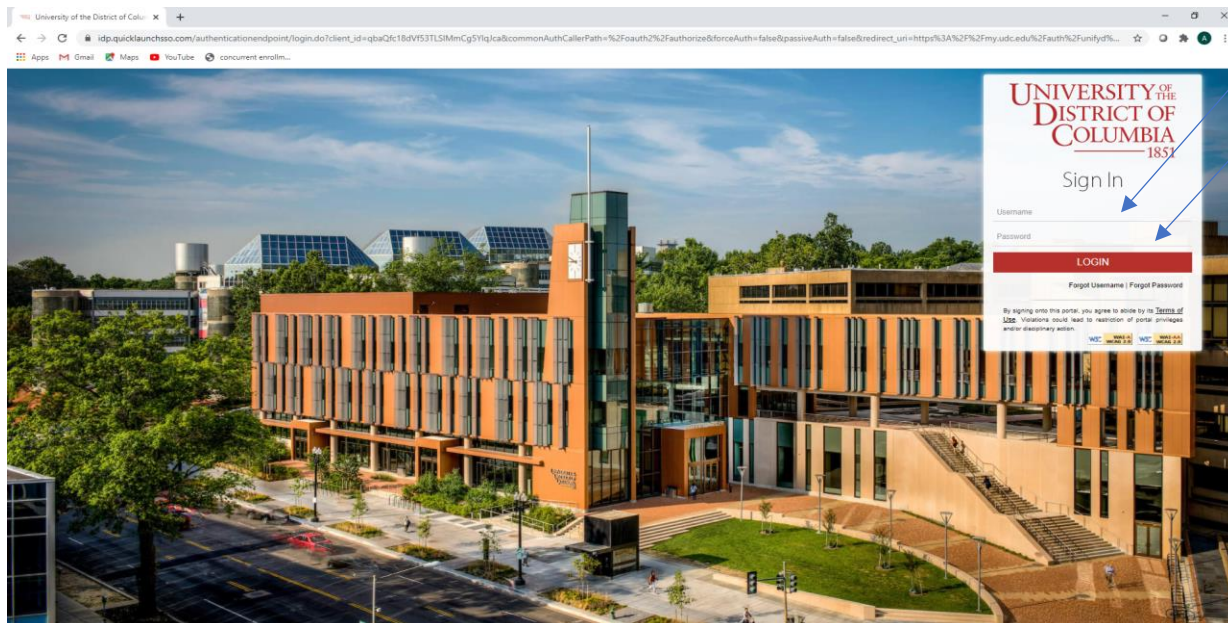


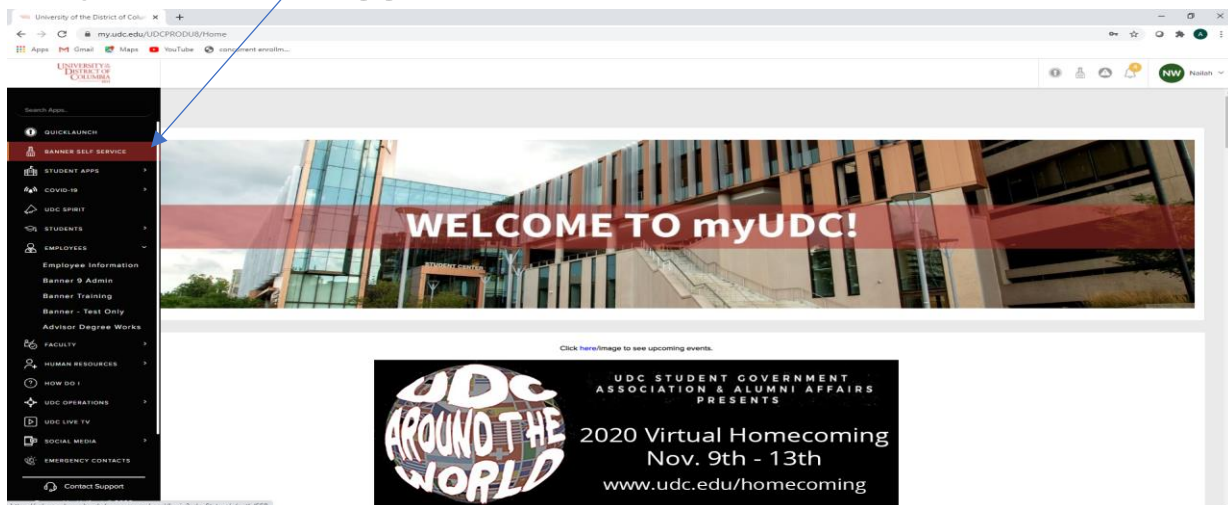
How to View Account Holds

Step 1: Log into your myUDC portal, my.udc.edu.

Note: You should have received an email from no-reply-myudc@udc.edu after you accepted your offer of admission. This email contains your user name (UDC email) and temporary password. Please check your junk and/or spam mail box. If you can not locate the email, please contact the IT Help Desk at (202) 274-5941 or support@udc.edu for assistance.



Step 2: Once logged in, select BANNER SELF SERVICE



Step 3: Select Student

UNIVERSITY OF THE DISTRICT OF COLUMBIA 1851

Welcome to UDC

Personal Information | **Student** | Financial Aid | Faculty Services | Finance

Search:

[ACCESSIBILITY](#) | [SITE MAP](#) | [HELP](#) | [EXIT](#)

Main Menu

- Personal Information**
Update address, contact information or marital status; review name or social security number change information; Change your PIN; Customize your directory profile.
- Student**
Apply for Admissions; Register; View your academic records.
- Financial Aid**
Apply for Financial Aid; View financial aid status and eligibility; accept award offers; and view loan applications.
- Faculty**
View Class Lists in summary or detail form, with ability to drill through to students' addresses and telephones; Record Midterm and/or Final Grades and Last Dips of Attendance.
- Finance**
Create or review financial documents, budget information, approvals.

RELEASE: B.1.1

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Step 4: Select Student Records

UNIVERSITY OF THE DISTRICT OF COLUMBIA 1851

Welcome to UDC

Personal Information | **Student** | Financial Aid | Faculty Services | Finance

Search:

[RETURN TO MENU](#) | [SITE MAP](#) | [HELP](#) | [EXIT](#)

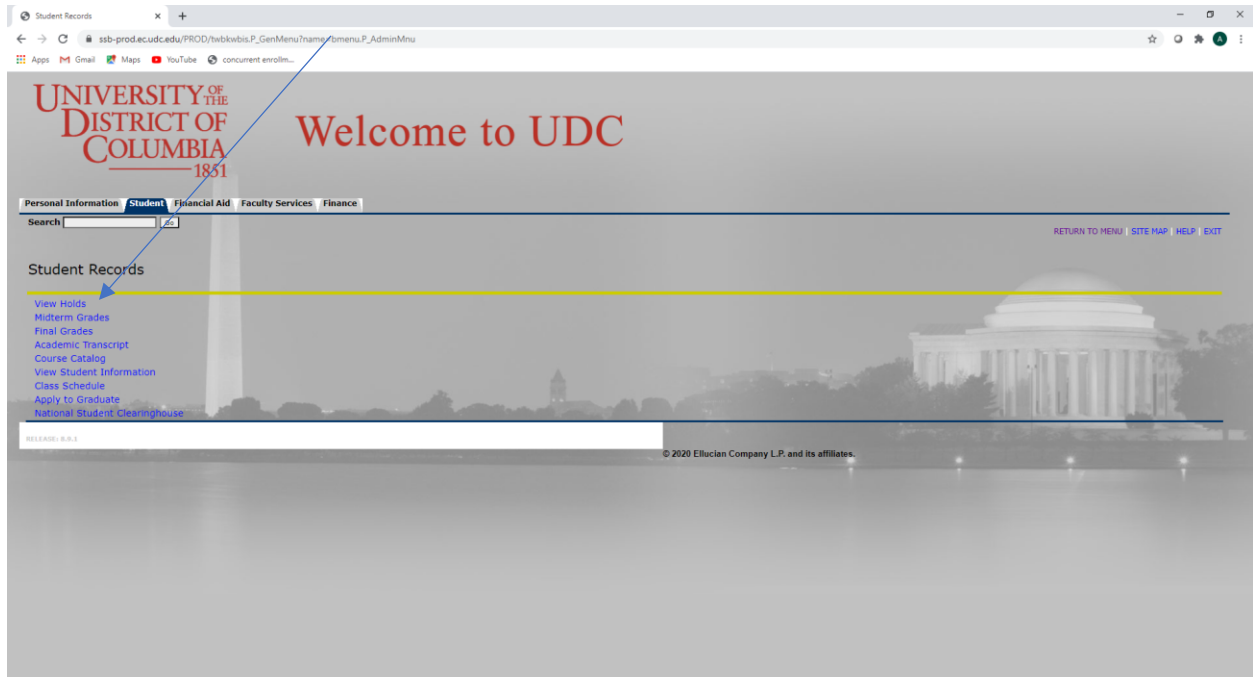
Student

- Admissions**
Apply for Admission or Review Existing Applications
- Registration**
Check your registration status, class schedule and add or drop classes
- Student Records**
View your holds, grades and transcripts
- Student Account**
View your account summaries, statement/payment history and tax information
- Student Profile**
- Track Attendance**
Banner Student Attendance Tracking S.A.

RELEASE: B.1.1

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Step 5: Select View Holds



Common Holds

Hold Type	Resolution
Academic Advising	Hold will be removed by your Academic Advisor after you have completed orientation and during your virtual advising appointment. This hold will not prevent you from completing orientation.
Orientation	Hold will be removed by your Academic Advisor after you have completed orientation and during your virtual advising appointment. This hold will not prevent you from completing orientation.
Immunization Records	Students under the age of 27 are required to submit immunization records, udc.studenthealthportal.com .
COVID Vaccanation	Upload proof of immunization udc.studenthealthportal.com or medical/religious exemption request https://www.udc.edu/health-services/immunizations/ .
Final High School or College Transcript	To expedite resolution, please have your previous school email your official

*A final high school transcript includes date/year of graduation and is signed by a school official.

**Final college transcript should include final grades for any courses in progress at that time you applied for admission with us. Also, should include school official signature.

transcript(s) directly to us at udctranscores@udc.edu .