How to View Account Holds

Step 1: Log into your myUDC portal, my.udc.edu.

Note: You should have received an email from no-reply-myudc@udc.edu after you accepted your offer of admission. This email contains your user name (UDC email) and temporary password. Please check your junk and/or spam mail box. If you cannot locate the email, please contact the IT Help Desk at (202) 274-5941 or support@udc.edu for assistance.

Step 2: Once logged in, select BANNER SELF SERVICE
Step 3: Select Student

Step 4: Select Student Records
Step 5: Select View Holds

<table>
<thead>
<tr>
<th>Hold Type</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Advising</strong></td>
<td>Hold will be removed by your Academic Advisor after you have completed orientation and during your virtual advising appointment. This hold will not prevent you from completing orientation.</td>
</tr>
<tr>
<td><strong>Orientation</strong></td>
<td>Hold will be removed by your Academic Advisor after you have completed orientation and during your virtual advising appointment. This hold will not prevent you from completing orientation.</td>
</tr>
<tr>
<td><strong>Immunization Records</strong></td>
<td>Students under the age of 27 are required to submit immunization records, udc.studenthealthportal.com.</td>
</tr>
<tr>
<td><strong>COVID Vaccination</strong></td>
<td>Upload proof of immunization udc.studenthealthportal.com or medical/religious exemption request <a href="https://www.udc.edu/health-services/immunizations/">https://www.udc.edu/health-services/immunizations/</a></td>
</tr>
<tr>
<td><strong>Final High School or College Transcript</strong></td>
<td>To expedite resolution, please have your previous school email your official</td>
</tr>
<tr>
<td>A final high school transcript includes date/year of graduation and is signed by a school official.</td>
<td><strong>Final college transcript should include final grades for any courses in progress at that time you applied for admission with us. Also, should include school official signature.</strong></td>
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</tr>
<tr>
<td><strong>Final college transcript should include final grades for any courses in progress at that time you applied for admission with us. Also, should include school official signature.</strong></td>
<td>transcript(s) directly to us at <a href="mailto:udctranscores@udc.edu">udctranscores@udc.edu</a>.</td>
</tr>
</tbody>
</table>