

In-House Supply Store: Customer Feedback

1. Department Information:

Name: _____

Email: _____@udc.edu Phone: _____

Department: _____

2. Did our staff act courteously and professionally?

Strongly Disagree Disagree Agree Strongly Agree

3. Was our staff able to answer your questions?

Strongly Disagree Disagree Agree Strongly Agree

4. Did we process your order correctly and in a timely manner?

Strongly Disagree Disagree Agree Strongly Agree

5. Were your goods ready for pickup at the designated time?

Strongly Disagree Disagree Agree Strongly Agree

6. Please rate your overall experience:

7. Please include any additional comments/suggestions on how we can improve:

May we contact you?

Yes No